

WATER LINE PROTECTION PROGRAM

Ambler Borough now offers a lateral water line protection plan to Ambler Borough Water residential customers.

Did you know that the pipe that carries water from the curb to your house is on your property -- and the pipe is owned by you? If a leak or break in this line occurs (this is called the 'lateral line'), it is your responsibility -- and your expense -- to make the repair.

With the **Water Line Protection Plan** offered by the Borough of Ambler, if anything happens to your water service line from the point at which it crosses the outer vertical wall of the residence to the point at which it reaches the property boundary, we'll take care of it.

This new protection plan is offered to residential customers, specifically single family dwelling and residential properties with four or fewer units on the same water meter with 5/8" to 1" water service lines. The cost is **\$100 for a one year protection plan and covers the cost to repair or replace allowing up to two repairs per year, \$3,500 per break maximum, capped at \$7,000 per year.** The plan offering date is effective one month from your enrollment in the plan with your verification/acceptance by Ambler Borough as a qualifying water customer. A one year contract will be issued upon your acceptance by our office.

WATER LINE PROTECTION PROGRAM APPLICATION

Name: _____

Water Service

Address: _____

Mailing Address (if different)

Phone: _____ **Check No.** _____

Mail completed application with check for \$100 payable to "Ambler Borough" to:

**Ambler Borough
Attn: Water Line Protection Plan
131 Rosemary Avenue
Ambler PA 19002**

AMBLER BOROUGH WATER LINE PROGRAM

DEFINITIONS –

(a) "Customer" is a customer of Ambler Borough Water eligible for this Plan as the owner of a single family dwelling or a residential property with 4 or fewer units per service.

(b) "Lateral" is that portion of the water distribution system between the exterior wall of the building being provided water service ("point of entry") and Ambler Borough's curb stop.

SERVICES –

The Borough of Ambler will provide the following services to enrolled customers:

(a) After the customer determines that a water service problem is not caused by some occurrence within the building, the customer reports the problem to us.

(b) If Ambler Borough determines that the problem is a defect in the lateral, Ambler Borough will repair or replace the lateral to restore water service, provided there are no other causes for malfunction within the dwelling unit.

WARRANTY –

Ambler Borough warrants it will provide services under this Plan in accordance with these terms and conditions. The Borough disclaims any and all other warranties, whether written or implied, including warranties of merchantability and fitness for a particular purpose and warranties arising by trade custom, trade usage, course of performance of dealing, or otherwise.

EXCLUSIONS FROM COVERAGE –

Meter pits are excluded. Ambler Borough will not be responsible for the replacement or repair of any damage caused by intentional, wanton, reckless or negligent conduct of the customer or by damage caused by contractors or utility workers. The Borough will **not** be responsible for the restoration of fencing, pavement, walkways, driveways, lawns or plantings that might be disturbed during service performed to the lateral line.

RENEWAL AND TERMINATION –

Coverage under this Plan runs on a year-to-year basis. Renewal and program costs will be determined on an annual basis. Ambler Borough will notify Water Line Protection Plan customers that it is time to renew their Plan at least one month prior to renewal date for the Plan. Ambler Borough may terminate this offer in its entirety at its sole and absolute discretion, with or without cause, by providing written notice of termination to its customers and will return any pro rata portion of the annual fee received and applicable to that portion of annual coverage eliminated by termination.

LIMITATIONS –

The customer hereby indemnifies and holds harmless Ambler Borough against any and all liability arising from the destruction or defacement of or damage to any landscaping or other improvements occasioned by necessary and reasonable repair of the lateral. Any restoration of landscaping, improvements, grass, etc. shall be the sole responsibility of the customer.

BOROUGH OF AMBLER
131 Rosemary Avenue
Ambler, PA 19002

Address Service Requested



WATER LINE PROTECTION PLAN

'LATERAL MAINTENANCE PROGRAM'

**NOW AVAILABLE FOR
AMBLER BOROUGH
WATER CUSTOMERS**

BOROUGH OF AMBLER

131 Rosemary Avenue, Ambler PA 19002

